

Notice of Change to Quantros Support of Outdated, Insecure Browsers

We want to inform you of an important upcoming change to Quantros' support of outdated and insecure browsers.

What is changing?

As of May 1, 2019 we will only continue support for browsers that meet Quantros' and the industry's security standards.

We will continue to support the following browsers in their latest versions:

	Browsers Supported
Safety Solutions	IE, v. 10 & 11 Microsoft Edge on Windows, v. 44.17763.1.0 Google Chrome, v. 71.0.3578.98
SEM Mobile	Google Chrome on iOS, 71.0.3578.89 Safari on iOS, v. 12.0
Quality Solutions (CARE)	IE, v. 11
Regulatory (Regulatory Reporting Manager)	IE, v. 11 with MSXML enabled

Quantros is working on making all applications compatible with the most recent versions of Firefox and Chrome.

After May 1st, if you or your organization access any of our applications on a different browser or version than listed above, some features and functionality may no longer work or be accessible. Defects or performance issues that appear only when using an outdated and unsupported browser will no longer be investigated or fixed by Quantros after May 1st.

Why are we ending support for these outdated browsers?

As we evaluate which browsers to support, we hold ourselves to the highest of security standards and consider which browsers will give our users the best experience.

- **Outdated browsers are less secure.** Trust and security are incredibly important to Quantros. There have been multiple security vulnerabilities discovered in these older browsers that could expose our customers to risk.
- **Microsoft stopped supporting IE9 in January 2016.** For more information on Microsoft's plans, please see their [website](#)
- **Our customers are moving to newer browsers,** and we want to develop features that best serve our customer community.

What action do I need to take?

If you or your organization utilize an outdated browser to use Quantros applications, we are giving you a 90 day advanced notice to ensure you have time to plan for alternative strategies. We strongly recommend that you and your IT administrators upgrade to one of our supported browsers prior to May 1st.

What will happen if I take no action?

While users may still be able to access our software from outdated browsers after May 1st, new and/or existing features and functionality may no longer work. In addition, defects or performance issues that appear only when using an outdated browser will not be investigated or fixed by Quantros after May 1st.

How can I get more information?

[Quantros Support](#) is always available to answer any questions you may have about this change. We appreciate your business and look forward to working with you during this transition to support your success.

